

COCO GRAND KITASENJU Guest Guide

Thank you for staying with us.

★ Free Room Wi-Fi Password: 0352841155

Turn on the TV and scan the QR code at the bottom-left of the home screen to connect. (LAN cable in the desk drawer.)

Breakfast 1F (right of the lobby, past the Front Desk)

Hours: 6:30 am – 9:30 am

Place your breakfast ticket in the collection box at the Front Desk. Please arrive at least 15 minutes before closing.

※Please do not come to the dining area in pajamas or slippers.

Public Bath 2F **4:00 pm–12:00 am / 5:00 am–10:00 am**

Yukata and slippers are welcome. Shampoo/conditioner/body wash in the bath; face towels only in the changing room.

※Bath towels not provided — please bring one from your room.

For male guests: No card key required. Sauna also available without reservation.

★ **For female guests:** Use the pink card key to enter. No card? Call extension 9 — staff will open immediately. (Phone also in front of 2F elevator.)

Women-only rock sauna (ganban-yoku) is free, but reservation required. Reserve at Front Desk & collect wear set. Return set to laundry basket after use.

Happy Hour 1F Free Lounge **5:00 pm – 8:00 pm**

Self-service alcoholic drinks — show your room key. Unlimited in lounge; limit 1 drink per person if taken to room. ※ Soft drink server always available.

Going out:

Take your card key. Entrance locked **1:00 am – 6:00 am**. On return, touch card key to reader on the right, or press the night intercom for the Front Desk.

Housekeeping (extended stays) **Cleaning: 10:00 am – 2:00 pm**

Place one of the two door cards on the outside of your door:

• **MAKE UP THIS ROOM** — room cleaned • **DO NOT DISTURB** — no cleaning

Fresh towel set placed outside your door. • No card displayed → room cleaned when you're out.

Smoking: No smoking (incl. e-cigarettes) outside designated smoking rooms. **Smoking area: ashtray on the terrace behind the Front Desk.**

Other Services

• **No amenities in rooms** → help yourself from the 1F lobby shelf. (Shampoo/body wash in bathroom.)

• Vending machines: 2F (public bath) & 5F service room • Coin laundry: 5F service room & women's bath

• Microwave: 1F dining area & 5F service room • Ice maker, kettle, chopsticks: 5F service room

• Bottled water in room: free. Coffee/tea: 1F dining area. Juice server: hallway behind Front Desk (always free).

Check-out (11:00 am)

Please return your room key to the Front Desk. Automatic checkout machine on 1F also available.

Lost room key or women's bath card: **¥1,000 per card**. If you have a women's bath card, please return all keys together at the Front Desk.

※For any inquiries, call extension 9 for the Front Desk.